

CHALLENGE:

Vale wanted to reinvent work processes to enable employees to achieve their best productivity levels. The company looked to RPA as a way for FTE's to work alongside bots, allowing staff to focus on the traditional work, while the Digital Workers handled the "boring" and repetitive work.

SOLUTION:

The RPA journey started small, with experiments on smaller tasks requiring minimal resources. The company targeted processes in finance and in their back office, which required a lot of manual and repetitive work. After implementing automation, the company quickly noticed an increase in employee satisfaction, who were now able to focus on more work that required ingenuity, knowledge, and expertise. Currently, there are more than 1,000 bots in production with more than 350 automation processes.

BENEFITS:

\$12M+

1,000+

350⁺

Cost savings

Bots in production

Processes automated